

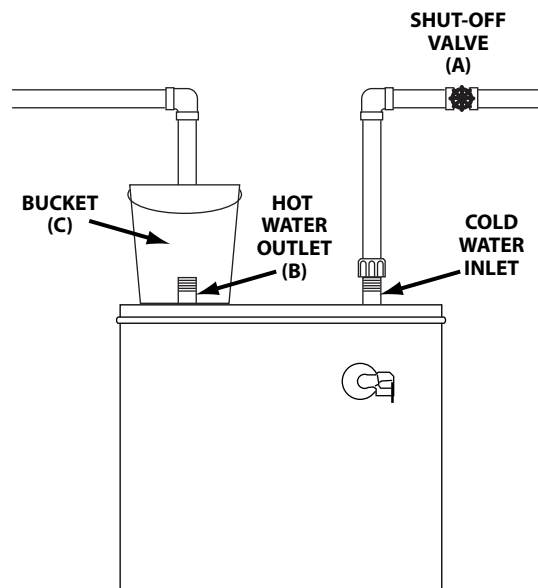


Technical Bulletin

Removal of Heat Trap Marble

Models Affected: Any with Damaged Heat Trap Fitting

1. Shut off the water supply to the water heater. (A)
2. Disconnect the hot water outlet side. (B)
3. Place a bucket on top of the heater and put the plumbing (that was connected to the heater) into the bucket. (C)
4. From the faucet furthest away from the heater where there is no pressure or low pressure from the hot side; Disconnect the aerator from the faucet.
5. Place a baggie or a piece of plastic inside the faucet and screw the aerator back into the faucet (this will stop the flow of water going in the sink).
- 6a. If there are separate hot and cold handles; Turn on the hot water handle first. (Since it is already disconnected from the heater there will be no pressure from this.)
- 6b. If there is only one (1) handle; lift the handle straight up. This will open the hot and cold water and allow cold water to dislodge the marble.



If you have any questions or concerns related to removing the heat trap marble, contact our Product Service & Support Department immediately at:

1-800-999-9515